[FALCON REFUND ERAS automation]

Document Revision History

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# Purpose

The following document shall detail out the business use case for falcon customer refund and automation of the same through ERAS.

# Background

**Product Description:-**

ERP – OPS is an integration project where in the systems interact with each other on the API basis. A suborder is mapped on the Event Triggering among the multiple interacting system.

# Goals & Objectives [Value Proposition]

ERP-OPS Support for the Seller Payments

# Product Overview & User Stories

ERAS Side requirement

Description

In the case of refund through NEFT (FALCON), AP Invoice and payment should be recorded in the ERP.

Refunds which are made through NEFT should be pushed.

Refund details with additional charges and discounts should be pushed from ERAS for the financial accounting.

Transaction should be pushed as soon as refund initiated and successful from **POMS and** Event /Information should be passed from POMS to ERAS for this refund

**Field validation of Format attached.**

1. **Unit Price** will be Refund amount + Cash back snapdeal + Cashback Vendor + Seller funded discount + total subvention charges + Promotion Code + SD Cash – Shipment charges – Express Delivery Charges – COD Charges – Giftwrap charges – Service tax – Swachh Cess – Krishi Cess
2. **Batch Name** will be Customer Refund appended by Sys date.
3. **Customer Name, Invoice Quatntity , Invoice description, Source** should be default Value
4. **Invoice Number** will be Payment reference number recorded in the POMS for the suborder refund.
5. **Invoice Date/GL Date** will be Refund date in POMS



ERP side validation

Payment Term would be “Immediate” and Payment Method would “FALCON”